



# Analysis of queueing systems (Operations research and industrial engineering)

*J.A. White*

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Analysis and Queueing Systems is a nine-chapter introductory text that considers the applied problem of analyzing queueing systems. This book outlines a sequence of steps, which if properly executed yield an improved design of the system.

This book deals first with the development of the necessary background in probability theory and transforms methods. These topics are followed by a presentation of queueing models and how these simple models can be applied in more complex situations. The subsequent chapters survey the development of prescriptive models of queueing systems; the principles of transient analysis; and the modeling techniques for use in analyzing more complex queueing systems. The discussion then shifts to the design of data collection systems and the analysis of data. The last chapter focuses on the development of simulation models.

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